Overview & Scrutiny
Confidence in your Council

HEALTH SCRUTINY BOARD

Thursday, 7 July 2011

commencing at **2.30 pm**

The meeting will be held in the Meadfoot Room, Town Hall, Castle Circus, Torquay, TQ1 3DR

Please put the attached report with the agenda previously circulated and bring to the above meeting.

'TO FOLLOW' REPORT

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9. **Progress of the personalisation of health and social care in Torbay** (Pages 55 - 56)
To consider a progress report in relation to personalisation of care in Torbay.

For information relating to this meeting or to request a copy in another format or language please contact:
James Dearling, Town Hall, Castle Circus, Torquay, TQ1 3DR
01803 207035
Email: scrutiny@torbay.gov.uk
(i)

TORBAY COUNCIL

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Appendix 2: Snapshot of case worker activity illustrating budget savings and higher quality customer experience

Client	Current	New	Saving	Saving Yearly
a	£180	£90.70	£89.30	£4643.60
b	£253.93	£203.70	£50.93	£2648.36
c	£37.24	Cancelled	£37.24	£1936.08
d	£18.62	cancelled	£18.62	£ 968.24
e	£30.14	cancelled	£30.14	£1567.28
f	£15.32	cancelled	£15.32	£ 796.64
g	£273.79	£184.66	£89.13	£4634.76
h	£121.84	£53.22	£68.62	£3568.24
i	£148.54	cancelled	£148.54	£7724.08
j	£60.28	£29.10	£31.08	£1621.35
k	£182.77	£138.01	£44.76	£2327.52
l	£214.14	£195.52	£18.62	£ 968.24
m	£98.14	£74.27	£23.87	£1241.24
n	£70.30	cancelled		£3655.60
o	£176.89	£133.21	£43.68	£2271.36
p	£91.92	£68.94	£22.98	£1194.96
q	£445.62	£381.96	£63.66	£3310.32
r	£697.06	£543.86	£153.20	£7966.40

Total savings per annum **£53044.27**

Comment by Care Manager:

"I would consider these reductions to be as a result of personalisation, people making life choices, taking control and empowering them to explore alternatives. The clients on the list have been reviewed for many years and I have been involved in these annual reviews in the past, the difference this time has been under the personalisation hat which has given us the strength to challenge some of the support that has been in place as a result of the government's directive".

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